

Operating Manual



S  **TERRA**

General Summary

A device used in emergency situations needs to be designed with the user in mind. With no time to spare, a safety device needs to be easily understood, intuitive to activate, and responsive to use. These are the goals we aimed to achieve when designing the device, and portray in outlining the instructions for the users.

Table of Contents

1) Device Setup.....	2
1.1 Turn on your Device	
1.2 Pair with Smartphone	
1.3 Setup via Device	
1.4 Success	
2) Set up Close Contact.....	3
2.1 Open the Soterra App	
2.2 Sign Up	
2.3 Sign In	
2.4 Enter Close Contact	
3) Yellow Alert Activation & Red Alert Activation.....	4
3.1 Yellow Alert (Cautionary Situation)	
3.2 Response: Received by Guardian Circle	
3.3 Cancel Alert	
3.4 Red Alert (Emergency Situation)	
3.5 Response: Help is on the Way	
3.6 Cancel Alert	
4) Maintenance.....	5
3.1 Checking the Battery	
3.2 Charging the Battery	
5) Error Indicators.....	6
4.1 GPS Failure	
4.2 Vibrating Motor Failure	
4.3 Battery Depletion Warning	
4.4 Miscellaneous Errors	

Device Setup

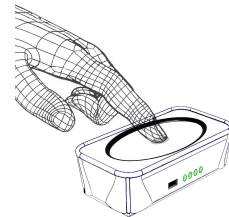
1 Turn on your device.

Press and hold the top button for 5 seconds.
You will feel 3 quick vibrations as it turns on.

Vj g'f gxkæg'f qgu'PQV'p'ggf 'c 'rj qpg'vq'hwpevkqp'r't qrg'trf'0'
However, if you wish to pair it. Please follow steps 2 & 3.
Otherwise, go to step 4.

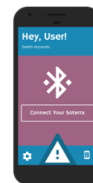
2 Pair with Smartphone (Optional)

Tap the top button 5 times to activate pairing mode.
The battery indicators will start flashing. Connect to the
“SOTTERA” device through your smartphone, under the Bluetooth setting.



3 Setup device via phone (Optional)

Download the SOTERRA app on your smartphone. Follow
the setup process on the screen.



4 Success!

Congratulations! You have successfully setup your
device. Please proceed to read the instructions on activation.



Setup Close Contacts

1 Open Soterra App on any Smartphone

This does not need to be your own. It can be borrowed from a friend, neighbor, or community center if available.



2 Sign up for a Soterra Account

If you have not yet set up your Soterra account, do so now using the Sign Up option. If your account has already been created, continue to step 3.



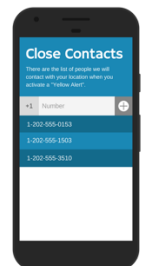
3 Sign into Soterra Account

If you already have a Soterra account, sign in via the Sign In page.



4 Enter Close Contacts

To add a new contact to be notified in the case of a yellow alert situation, Enter their phone number into the page. When you're done, select the plus, and their number should appear in the list below.



How to Activate: Yellow Alert

1 Yellow Alert (Cautionary Situation)

Tap the button 2 times. A signal is sent to your close contacts.



2 Response: Received from Close Contacts

3 quick vibrations notify user that their close contacts have received the user's signal.

Ki'ij g'wugt 'j cu'pqu'ugv'wr 'Erqug'Eqpvcew. 'c'tgf "cigtv'y krl'cwqo cvkecnf "dg" ugpv'kpugcf 0"

3 Cancel Alert

Hold the button for 10 seconds. You should feel 5 quick vibrations if you cancel your alert.

How to Activate: Red Alert

1 Red Alert

Tap the button 3 times. A signal is sent to Emergency Services.



2 Response: Help is on the Way

3 long vibrations notifies user that Emergency Services is on the way.

3 Cancel Alert

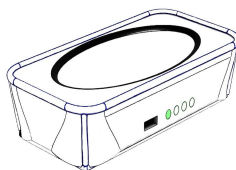
Hold the button for 10 seconds. You should feel 5 quick vibrations if you cancel your alert.

Maintenance

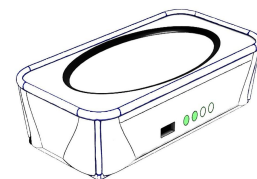
1 Checking the Battery

Press the Top Button once to check the battery level.

If connected to a smartphone, you can check the Soterra app for the device's battery level.

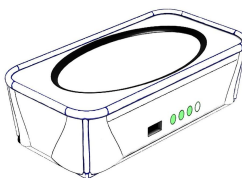


Lights: 25-50%

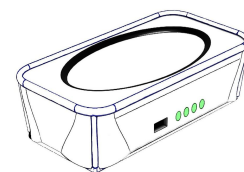


1 Light: 0-25%

2



3 L3 Lights: 50-75%



4 Lights: 75-100%

2 Charging the Battery

The battery lasts approximately 5 days. When the battery is low the battery indicator light will begin flashing. Plug in your device until the battery is full and all the battery indicator lights are solid. Approximate charging time is 2 hours.

